



CALL US FIRST!

As your primary care office, we know your past medical history, allowing us to better manage your health.

Help us coordinate the best care for you by calling **Troy Internal Medicine!**

If you have a life threatening medical emergency, call **911** or go to the **emergency room**.

DID YOU KNOW?

Troy Internal Medicine has a provider on call **24** hours a day, **7** days a week, available to you when the office is closed and on holidays. This will help avoid an unnecessary emergency room visit. Simply call the office, follow the prompts, and a provider will call you back.

PRIMARY CARE PHYSICIAN OFFICE:

We offer **same-day appointments** for urgent care issues. If your doctor is out of the office, another provider can see you.

This is the best place to get care for common illnesses, minor injuries and routine health exams.

Call your doctor's office if you have:

- A runny nose, cold or flu
- Rash
- Sore throat
- Fever over 101
- Medication questions
- Headache
- Ear infections
- A mild injury/animal or insect bite

Troy Internal Medicine offers Saturday Urgent Care hours from 9am-12pm (phones open at 8:30am), except for holidays.

URGENT CARE CENTER:

Urgent care clinics provide care for non-life threatening medical problems or problems that may worsen if you wait.

ALWAYS CALL YOUR DOCTOR BEFORE YOU GO TO AN URGENT CARE. YOUR DOCTOR MAY BE ABLE TO SAVE YOU AN ER VISIT AND A LARGER COPAY.

HOSPITAL EMERGENCY ROOM:

Emergency rooms are for true emergencies. If you believe you are experiencing a life-threatening medical emergency, call **911** or go to the nearest **emergency room**.

Call **911** or go to the **emergency room** if you have:

- Chest pain or pressure
- First time seizures
- Severe burn or bleeding
- Shortness of breath (sudden or worsening)
- Change in vision
- Loss of coordination
- Severe sudden pain
- Deep open wounds
- Vomiting blood